

Where to Go to Get What You Need at the NY Campus

I NEED HELP	OFFICE/ STAFF	CONTACT
HEALTH AND WELLNESS		
<ul style="list-style-type: none"> Addressing a COVID-19 related symptom Understanding or observing self-quarantine or self-isolation 	COVID-19 Team Administrator	covidteamny@nyfa.edu 929.432.1432
<ul style="list-style-type: none"> Reporting a positive COVID-19 test 	Director of NYFA Student Health and Wellness/Dean of Students, Sandra Schein, Ph.D	sandra.schein@nyfa.edu
<ul style="list-style-type: none"> Finding a healthcare provider Accessing my Aetna ID & Insurance Questions 	Director of NYFA Student Health and Wellness/Dean of Students, Sandra Schein, Ph.D	sandra.schein@nyfa.edu
<ul style="list-style-type: none"> Coping with personal, relationship, or academic stress and/or mood concerns Coping with anxiety and fear related to COVID-19 or other concerns Improving sleep, eating and self-care Getting help for a friend who is depressed, suicidal, misusing substances, bingeing/purging/ restricting 	Director, Counseling, Jacky Hunt, LCSW	hub.nyfa.edu/counseling/ny/appointment
<ul style="list-style-type: none"> Reporting urgent concern for NYFA student who is engaged in self-harm behaviors 	Director of NYFA Student Health and Wellness/Dean of Students, Sandra Schein, Ph.D	sandra.schein@nyfa.edu
<ul style="list-style-type: none"> Reporting urgent concern for NYFA student expressing plan and/or intent for suicidal ideation 	Call 9-1-1 (or your country's equivalent)	Call 9-1-1 (or your country's equivalent)
<ul style="list-style-type: none"> Finding online work-out classes 	Campus Life Director, Carlye Bowers	carlye.bowers@nyfa.edu
<ul style="list-style-type: none"> Submitting MMR vaccination 	Registrar Office Assistant	immunizationsny@nyfa.edu
CONDUCT		
<ul style="list-style-type: none"> Reporting Sexual Misconduct 	Title IX Coordinator, Carlye Bowers	NYtitle9@nyfa.edu
<ul style="list-style-type: none"> Reporting Bullying, Harassment, Discrimination 	Director of NYFA Student Health and Wellness/Dean of Students, Sandra Schein, Ph.D	sandra.schein@nyfa.edu

<ul style="list-style-type: none"> • Reporting Threats of Safety or Violence 	Director of NYFA Student Health and Wellness/ Dean of Students, Sandra Schein, Ph.D	sandra.schein@nyfa.edu
<ul style="list-style-type: none"> • Reporting Discrimination & Harassment by NYFA Faculty/Staff • Appealing sanctions for attendance or conduct policy violations 	Campus Dean, Elli Ventouras	elli@nyfa.edu
<ul style="list-style-type: none"> • Resolving roommate conflicts for EHS residents • Reporting violations of EHS Code of Conduct 	Housing Coordinator, Linda Gilbert	housingny@nyfa.edu

ACADEMIC/ ADMINISTRATIVE

<ul style="list-style-type: none"> • Requesting accommodations for illness or disability 	Accessibility Office, Sandra Schein, Ph.D	deanofstudents@nyfa.edu
<ul style="list-style-type: none"> • Requesting excused absences • Requesting a Grade Appeal • Requesting a Leave of Absence • Requesting verification of enrollment letter 	Registrar, Aleksandra Kagan	registrar@nyfa.edu
<ul style="list-style-type: none"> • Requesting a Withdrawal on account of medical or psychiatric illness 	Director of NYFA Student Health and Wellness/Dean of Students, Sandra Schein, Ph.D	sandra.schein@nyfa.edu
<ul style="list-style-type: none"> • Requesting a Withdrawal for reasons other than illness 	Campus Dean, Elli Ventouras	elli@nyfa.edu
<ul style="list-style-type: none"> • Needing help with writing assignments, such as organizing or clearly communicating thoughts 	NYFA LA Writing Center	https://nyfawritingcenter.com

STUDENT SERVICES

<ul style="list-style-type: none"> • Paying tuition • Applying for loans, grants, or federal financial aid 	Student Financial Aid Services	financialaid@nyfa.edu
<ul style="list-style-type: none"> • Starting a campus club • Connecting with Student Life • To learn more about online events 	Campus Life Director, Carlye Bowers	carlye.bowers@nyfa.edu
<ul style="list-style-type: none"> • Understanding my GI benefits 	Veteran's Services, John Powers	veteran@nyfa.edu
<ul style="list-style-type: none"> • Assistance finding housing 	Housing Coordinator, Linda Gilbert	housingny@nyfa.edu

<ul style="list-style-type: none"> • Understanding my F1/M1 Visa status if leaving the country and/or withdrawing from my program 	International Student Office, Leslie Cummings and Dayna White	international@nyfa.edu
<ul style="list-style-type: none"> • Accessing my NYFA e-mail account • Accessing my HUB account • Accessing my Everbridge account (NYFA's Emergency Alert System) 	IT Support	support@nyfa.edu
<ul style="list-style-type: none"> • Tech support for ZOOM Education 	Operations	zoom@nyfa.edu